

4.7.3 Response to Reviewer Comment

PARD currently utilizes volunteers only for single-day events and litter cleanups, with no ongoing positions requiring long-term supervision. As a result, formal evaluations are not in place at this time.

Supervision & Monitoring:

- Volunteers receive onsite training and orientation before each event, covering safety protocols, expectations, and logistics.
- PARD staff provide real-time oversight, offering immediate feedback and guidance throughout the event.
- Staff and event coordinators remain onsite and available to assist volunteers as needed.

Volunteer Tracking & Future Plans:

- The department has implemented Get Connected (www.VolunteerGarland.org) to track volunteer hours, improve communication, and enhance event coordination.
- The system is currently in a testing phase and will be fully launched by May 2025 to support better volunteer engagement and tracking.
- While formal evaluations are not necessary for the current volunteer model, PARD will explore structured evaluations if long-term volunteer roles are introduced in the future.

By maintaining direct oversight, structured training, and enhanced tracking, PARD ensures a well-organized and rewarding volunteer experience that encourages continued community engagement.