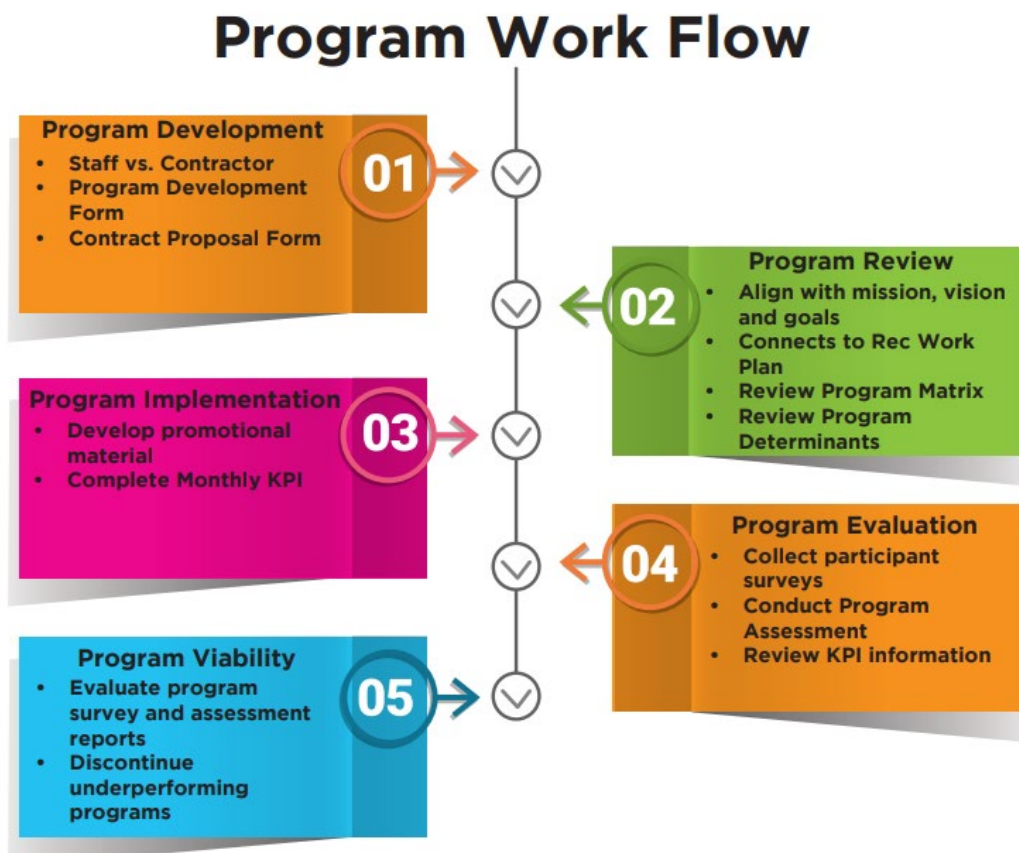


10.3 Response to Reviewer Comments:

Recreation Program Assessment:

Classes are evaluated at the end of each brochure session, which occurs three times per year. After each session, Center Supervisors meet with Recreation Specialists to review assessment forms and determine program viability. This process helps assess the effectiveness of program design and informs decisions on pricing, scheduling, location, and instructor performance.

The program workflow from the Recreation Program Plan details how staff utilize the various tools from the start, Program Development to end, Program Viability.



Performance Targets:

- Revenue from facility rentals
- Revenue from programs
- Revenue from memberships
- 70% of all classes offered must meet minimum enrollment
- Survey satisfaction rating of 4 or higher

